

# WiiM



## WiiM Voice Remote

**Upgrade Your Listening Experience**

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# 1. Introduction

At WiiM, our mission is to deliver the simplest, most affordable Hi-Fi, lossless audio systems. With our patented audio streaming technology built into all our high-quality products and mobile app, you can enjoy seamless music playback throughout your home. Designed with both elegance and intuitiveness, all our products feature premium craftsmanship and an easy-to-use interface.

Introducing the WiiM Voice Remote – a Bluetooth remote designed for effortless control of your WiiM streamers and amplifiers. With 360° wireless coverage, it allows you to control playback, volume, and source selection from anywhere in the room. Integrated with Alexa voice command support, it enables hands-free control. Additionally, the remote features four customizable preset buttons, providing instant access to your favorite music or sources.

Simply pair the WiiM Voice Remote with your WiiM streamer or amplifier via the WiiM Home app and enjoy effortless control of your music playback.

## 2. What's in the Box

The package includes two items:

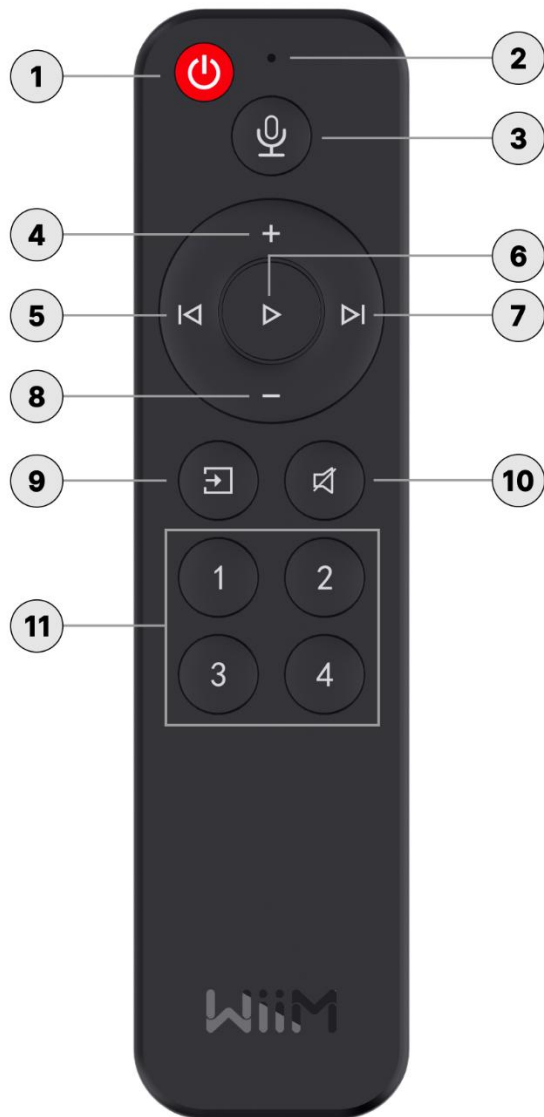
- WiiM Voice Remote
- Quick start guide

**Note:** *The package does not include batteries. Please prepare two “AAA” batteries for the remote.*

### 3. Technical Specifications

<b>Feature</b>	<b>Description</b>
<b>Power</b>	Requires two “AAA” batteries (Not included in the package)
<b>Bluetooth</b>	Bluetooth low energy 5.0
<b>Operation Range</b>	Button command: up to 50 feet (15 m) Voice command: up to 30 feet (9 m)
<b>Weight</b>	1.8 oz (50g)
<b>Dimension</b>	1.5 x 6.2 x 0.6 in (38 x 157 x 15 mm)

## 4. WiiM Voice Remote Controls



Each numbered control on the WiiM Voice Remote is explained below:

- 1 Standby** Press to put the WiiM device into standby mode.

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- 2 Microphone** Capture voice commands.

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- 3 Voice Control** Press and hold to give voice commands.

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④	<b>Volume Up</b>	Press to increase the speaker volume.
<hr/>		
⑤	<b>Previous</b>	Press to return to the previous playback or restart the current playback.
<hr/>		
⑥	<b>Play/Pause</b>	Press to start or pause the current playback.
<hr/>		
⑦	<b>Next</b>	Press to skip to the next playback.
<hr/>		
⑧	<b>Volume Down</b>	Press to decrease the speaker volume.
<hr/>		
⑨	<b>Source Switch</b>	Press to change the input source.
<hr/>		
⑩	<b>Mute/Unmute</b>	Press to mute or unmute the speakers.
<hr/>		
⑪	<b>Preset Shortcuts</b>	Press buttons 1~4 to play the corresponding presets. These buttons correspond to the presets 1 to 4 in the WiiM Home app.


## 5. Pair the WiiM Voice Remote

Before using the WiiM Voice Remote to control your WiiM streamer or amplifier, you need to pair it first.

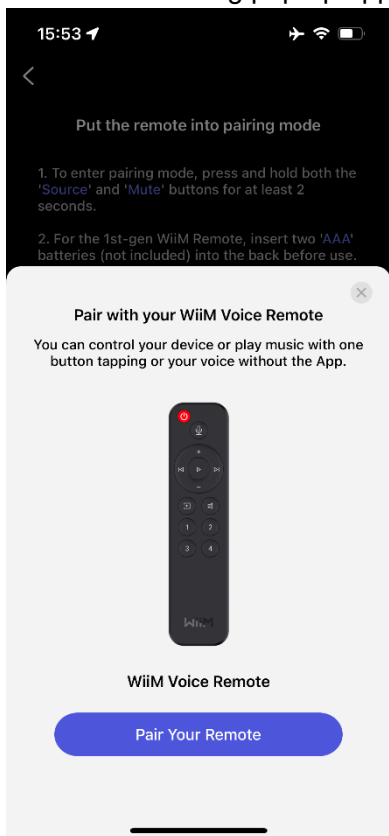
Follow these steps to pair the WiiM Voice Remote:

1. Remove the back cover of the WiiM Voice Remote.
2. Insert two “AAA” batteries.
3. Put the WiiM Voice Remote into the pairing mode by pressing and holding the **Source Switch** and **Mute** buttons simultaneously for two seconds, then release the buttons.

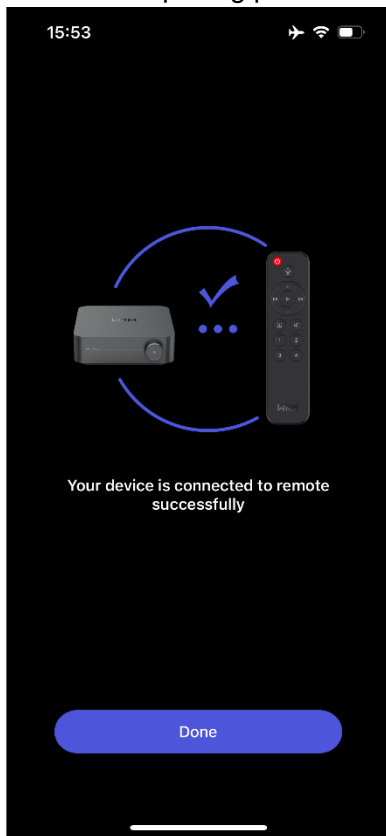
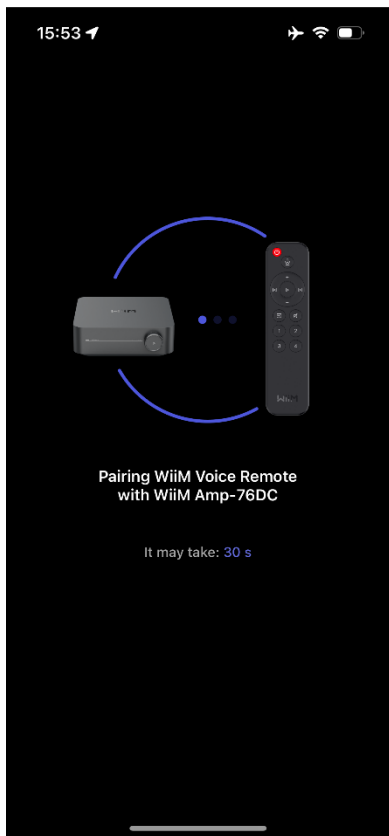


4. Open the WiiM Home app on your smartphone or tablet.
5. Navigate to the **Devices** tab, tap the **Device Settings** icon  of your WiiM device.
6. Choose **Remote**.

- 7. When the following pop-up appears, tap **Pair Your Remote** to start pairing.




- 8. Follow the on-screen instructions to finish the pairing process.



Once Bluetooth pairing is successful, you are ready to use the WiiM Voice Remote to control music playback and access your presets using preset buttons 1~4. For more details on control buttons, see [WiiM Voice Remote Controls](#).

## 6. Use Push-to-Talk Alexa

After pairing the WiiM Voice Remote with your WiiM device, log in to your Alexa account in the WiiM Home app. For detailed instructions, see [How to Use Alexa with Your WiiM Device](#).

Once logged in, press and hold the **Voice Control** button  to give an Alexa voice command. Once finished, release the button and Alexa will process your command.

You can try Alexa commands as below:

- "Play daily lift from Spotify"
- "Volume 5"
- "My daily brief"
- "Play ESPN radio"

For more Alexa commands you can use, see [this tutorial](#).

## 7. FAQ and Support

### FAQ

If you experience problems with the WiiM Voice Remote, try these solutions first:

- **What can I do if my WiiM Home app can't find the WiiM Voice Remote?**
  - Ensure your remote is powered with two "AAA" batteries. There's no battery in the package.
  - Restart the remote by unplugging the batteries and insert these again.
  - Try pairing the WiiM Voice Remote with your streamer or amplifier again. For detailed instructions, see [Pair the WiiM Voice Remote](#).
  
- **What can I do if my device does not respond to voice commands?**
  - Please make sure other buttons on the remote work.
  - Make sure you've signed in to your Alexa account in the WiiM Home app. For detailed instructions, see [Use Push-to-Talk Alexa](#).
  - Move closer to your paired WiiM streamer or amplifier.
  - Try issuing some short Alexa commands to test if it responds.
  
- **Besides Alexa, does it support Siri or Google voice assistant?**

No, the remote only supports Alexa.
  
- **How can I reset the WiiM Voice Remote?**

Press and hold the **Source Switch** and **Mute** buttons simultaneously for two seconds. This will erase all paired history.

## Support

If you are unable to resolve your issue, please follow one of the methods below to reach out to us for assistance:

- **WiiM Home app:** Go to **More > Feedback** or **More > FAQ** to submit a ticket. You will receive email response from WiiM Support in the next 24 hours.
- **FAQ Website:** Find more FAQ at <https://faq.wiimhome.com/en/support/solutions>.
- **Email:** Send an email to [support@wiimhome.com](mailto:support@wiimhome.com) for assistance.
- **WiiM Voice Remote Support:** Visit <https://wiimhome.com/support>.

## 8. Important Safety Instructions

IMPORTANT, RETAIN FOR FUTURE REFERENCE: READ CAREFULLY

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with a dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
10. Only use attachments/accessories specified by the manufacturer.
11. Unplug this apparatus during lightning storms or when unused for long periods of time
12. Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as external power supply, power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
13. To reduce the risk of fire or electrical shock, do NOT expose this product to rain, liquids or moisture.
14. Do NOT expose this product to dripping or splashing, and do not place objects filled with liquids, such as vases, on or near the product.
15. Keep the product away from fire and heat sources. Do NOT place naked flame sources, such as lighted candles, on or near the product.
16. Do NOT make unauthorized alterations to this product.
17. Do NOT use in vehicles or boats.
18. Use this product only with the power supply provided.
19. Where the mains plug or an appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.
20. Due to ventilation requirements, does not recommend placing the product in a confined space such as in a wall cavity or in an enclosed cabinet.
21. Contains small parts which may be a choking hazard. Not suitable for children under age 3.

22. This product contains magnetic material. Consult your physician on whether this might affect your implantable medical device.
23. Do not place or install the bracket or product near any heat sources, such as fireplaces, radiators, heat registers or other apparatus (including amplifiers) that produce heat.

## 9. CE/FCC Statements

**RF Exposure Information:** To maintain compliance with FCC RF exposure requirements, use the product that maintain a 20cm separation distance between the user's body and the host. MPE limit for RF exposure at prediction frequency and satisfy RF exposure compliance.

### **FCC Statement:**

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications or changes to this equipment. Such modifications or changes could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### **CE Statement:**

RF exposure information: The Maximum Permissible Exposure (MPE) level has been calculated based on a distance of  $d=20$  cm between the device and the human body. To maintain compliance with RF exposure requirement, use product that maintain a 20cm distance between the device and human body.

Do not use the device in the environment at too high or too low temperature, never expose the device under strong sunshine or too wet environment.

The maximum for the product and accessories is 0°C-40°C.


### Operating frequency range and maximum transmit power

Bluetooth: 2402MHz ~ 2480MHz, <9.11 dBm EIRP

WLAN 2.4GHz: 2412MHz ~ 2472MHz, <20 dBm EIRP

WLAN 5GHz: 5150MHz ~ 5825MHz, <20 dBm EIRP

The device for operation in the band 5150~5350 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

	AT	BE	BG	HR	CY	CZ	DK
	EE	FI	FR	DE	EL	HU	IE
	IT	LV	LT	LU	MT	NL	PL
	PT	RO	SK	SI	ES	SE	UK
	CH	IS	LI	NO	TR		

**This product can be used across EU member states.**

### EU Regulatory Conformance

Hereby, Linkplay Technology Inc. Corporation declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.

