



WiiM Home App User Guide



All World Music in Your Palm

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Overview

The WiiM Home app is designed to manage your music and devices seamlessly.

Key features include:

- **Stream from Any Source:** Enjoy seamless playback from streaming services, NAS, or other connected storage.
- **All-in-One Control:** Manage your music services and devices effortlessly in a single app for complete, centralized control.
- **Customized Listening Experience:** Tailor your listening experience with adjustable EQ settings, sleep timers, and scheduled music alarms.
- **Effortless Discovery:** Instantly find and save your favorite tracks using WiiM's universal search, scanning through all your music sources.
- **Whole Home Music:** Enjoy multi-room music by grouping devices for synchronized playback or play different music on each speaker.
- **Built-in Support Center Access:** Quickly access our Support Center directly within the app, giving you instant assistance whenever you need it.

Download

- For an iOS or Android device, scan the following QR code to download the app:



- The beta version is also available for Windows and Mac OS. Download it [here](#).

Main User Interface Overview

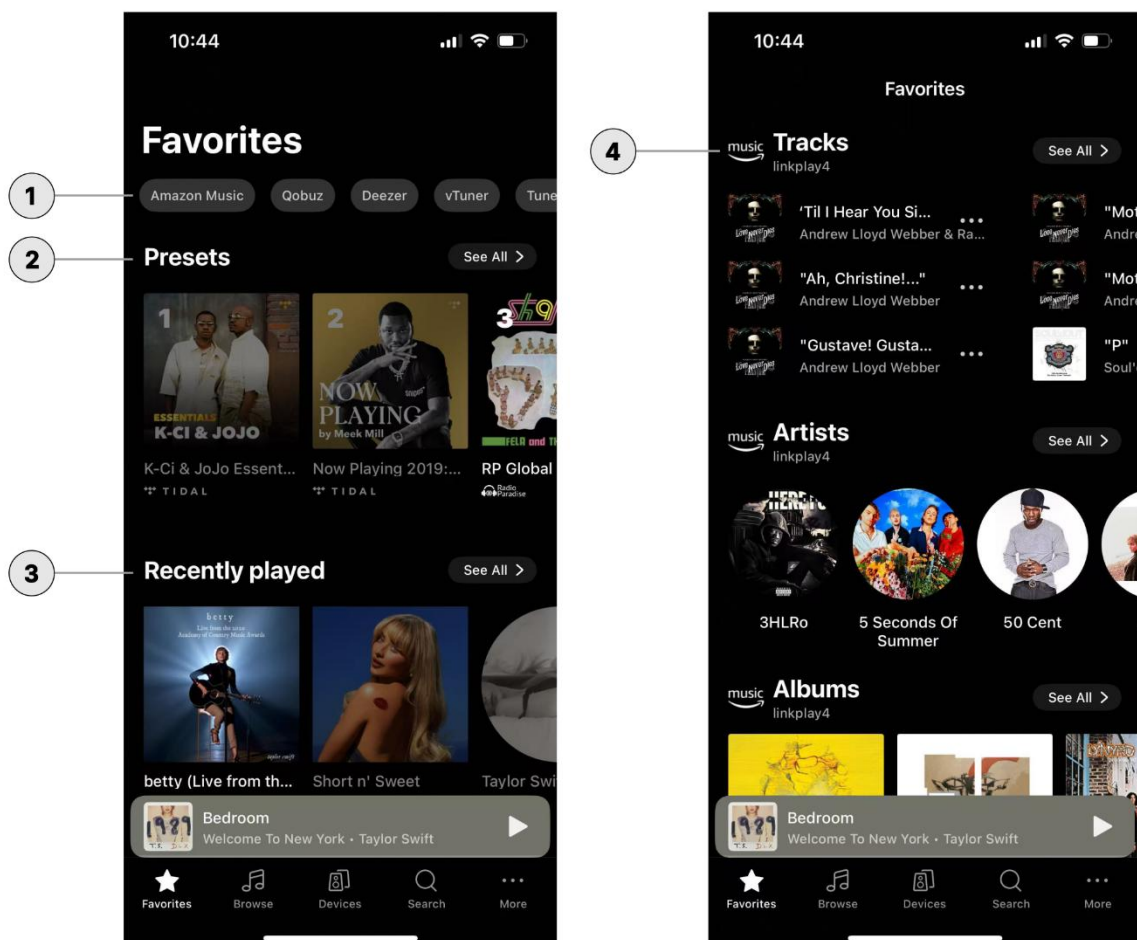
The WiiM Home app is organized into five main tabs:

- [Favorites](#)
- [Browse](#)
- [Devices](#)
- [Search](#)
- [More](#)

Each tab provides quick access to essential features, making it easy to manage your music and control your devices.

Favorites

In the **Favorites** tab, you can access your presets, view recent playback history, and find your favorite tracks from your music services.

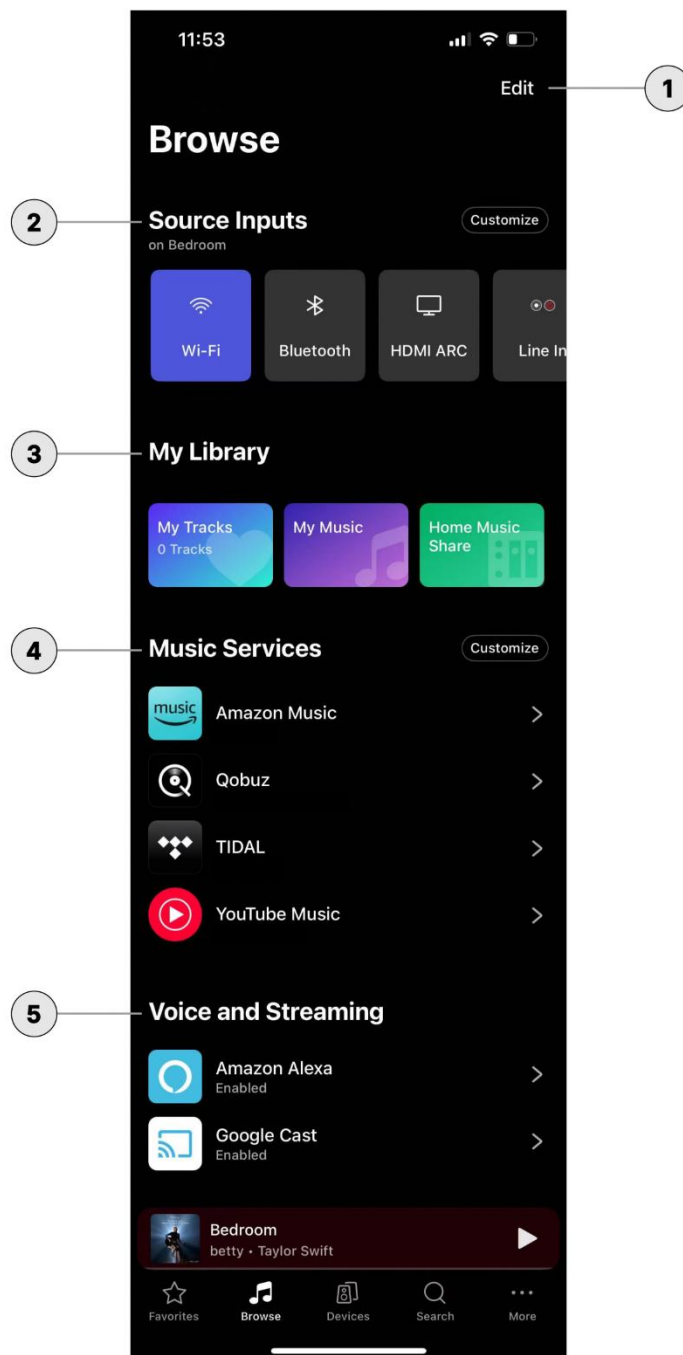


The numbered items are described below:

- | | | |
|---|-----------------------------------|--|
| <div style="border: 1px solid black; border-radius: 50%; width: 30px; height: 30px; display: flex; align-items: center; justify-content: center; margin: 0 auto;">1</div> | Music services | <p>Displays all your music and radio services.</p> <p>You can select a music service to filter and view favorites related to that specific service.</p> |
| <hr/> | | |
| <div style="border: 1px solid black; border-radius: 50%; width: 30px; height: 30px; display: flex; align-items: center; justify-content: center; margin: 0 auto;">2</div> | Presets | <p>Access all your presets.</p> <p>You can tap See All to view all the presets and configure each preset to match your preference. For details, see Presets.</p> <p>Note: You can quickly play presets using the WiiM Voice Remote. A single press plays presets 1~4. A quick double press plays presets 5~8 (e.g., a quick double press of button 1 plays preset 5, button 2 for preset 6, etc.).</p> |
| <hr/> | | |
| <div style="border: 1px solid black; border-radius: 50%; width: 30px; height: 30px; display: flex; align-items: center; justify-content: center; margin: 0 auto;">3</div> | Recently played | <p>Lists the contents you have recently played.</p> <p>You can tap See All to view the full list of contents you have recently played.</p> |
| <hr/> | | |
| <div style="border: 1px solid black; border-radius: 50%; width: 30px; height: 30px; display: flex; align-items: center; justify-content: center; margin: 0 auto;">4</div> | Favorites in Music Service | <p>Displays your favorites from each music service, including Tracks, Artists, Albums, Playlists, etc.</p> <p>You can tap See All for each category to view the full list of your favorites.</p> |

Browse

In the **Browse** tab, you can access and manage your music libraries, music services, voice and streaming settings, and source inputs.

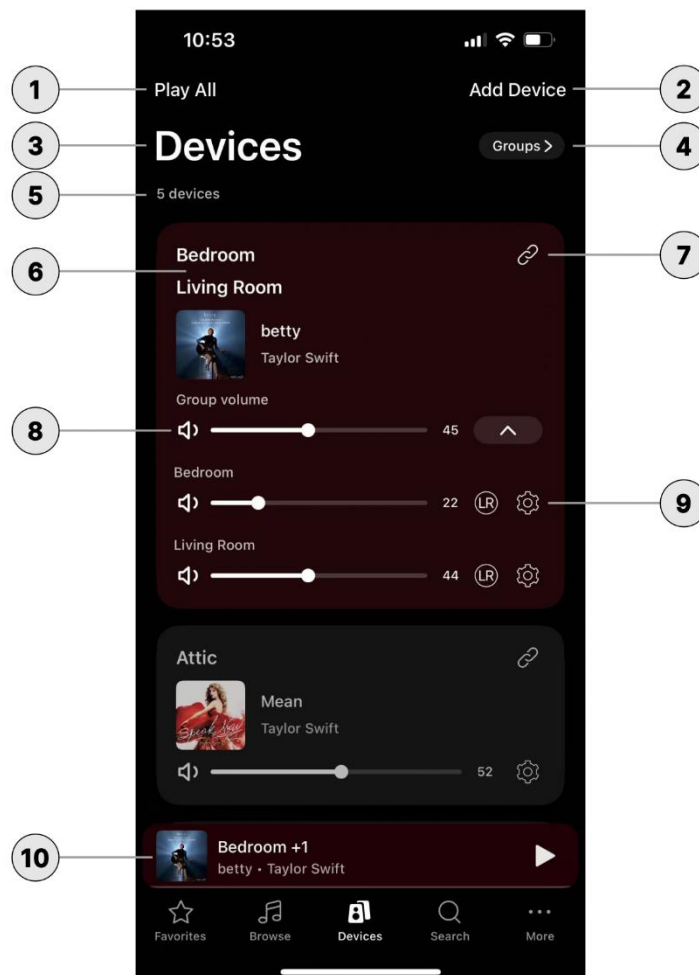


The numbered items are described below:

1	Edit	Allows you to rearrange the content (Source Input , My Library , Music Services , and Voice and Streaming) on the Browse tab.
2	Source Input	Shows the current input source for your WiiM device and provides options for changing input sources. You can also tap Customize to hide unused input sources and adjust settings for each input source. For details, see Audio Input Interface Selection.
3	My Library	● My Tracks: Accesses favorite tracks from My Music and Home Music Share. ● My Music: Accesses local music tracks stored on your smartphone or tablet. ● Home Music Share: Accesses music shared from media servers (DLNA and Samba) connected to your network. For more information, see Play from USB, DLNA Server, and Shared Folder.
4	Music Services	Accesses music services. You can also tap Customize to manage music services. For more information, see Play from Music Services.
5	Voice and Streaming	Sets up Amazon Alexa and Google Cast for voice control and streaming. For more information, see Voice Control.

Devices

In the **Devices** tab, you can manage all your WiiM devices, create multi-room music, and adjust the settings for each WiiM device.



The numbered items are described below:

1 Play All/Pause All

- Tap **Play All** to play your WiiM devices on the **Devices** tab.
- Tap **Pause All** to stop playbacks of all your WiiM devices.

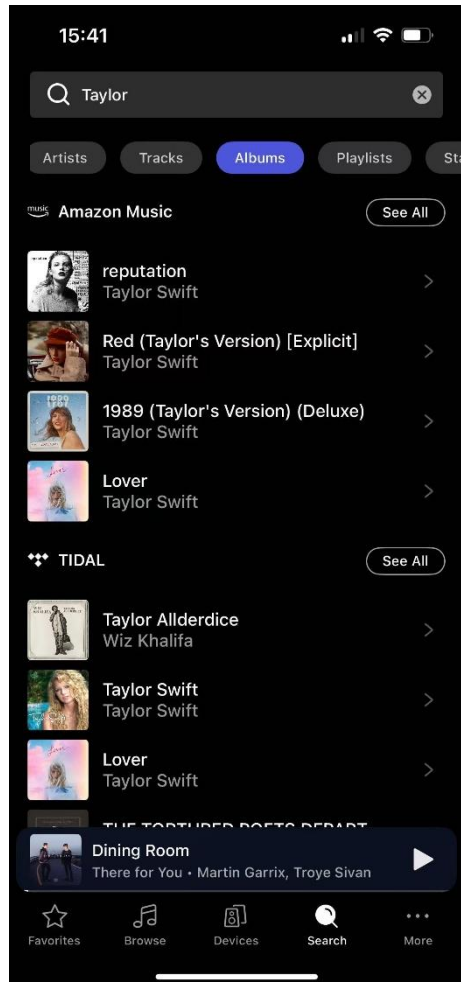
2 Add Device

Sets up an WiiM device in the same network using the WiiM Home app.

3	Devices	Lists all the WiiM devices connected to your network.
4	Groups	Creates and manages persistent groups for multi-room music. For more information, see How to Set Up and Use WiiM Persistent Group.
5	Number of Devices	Lists the number of WiiM devices in the network.
6	Device Name	Shows the device names.
7	Chain Link 	Groups multiple WiiM devices for multi-room music or ungroups the devices in multi-room music. For more information, see WiiM Multi-Room Music.
8	Volume Control	Control volumes for speakers connected to WiiM devices. The group volume bar tracks the maximum volume among speakers.
9	Device Settings 	Views and modifies the settings of one WiiM device. For more information, see Device Settings.
10	Mini Player	Displays the active device and playback information. Tap to enter the Now Playing page for more playback controls. For more information, see Now Playing.

Search

In the **Search** tab, you can perform a universal search, browsing through all your music sources. This feature lets you quickly find your favorite music.

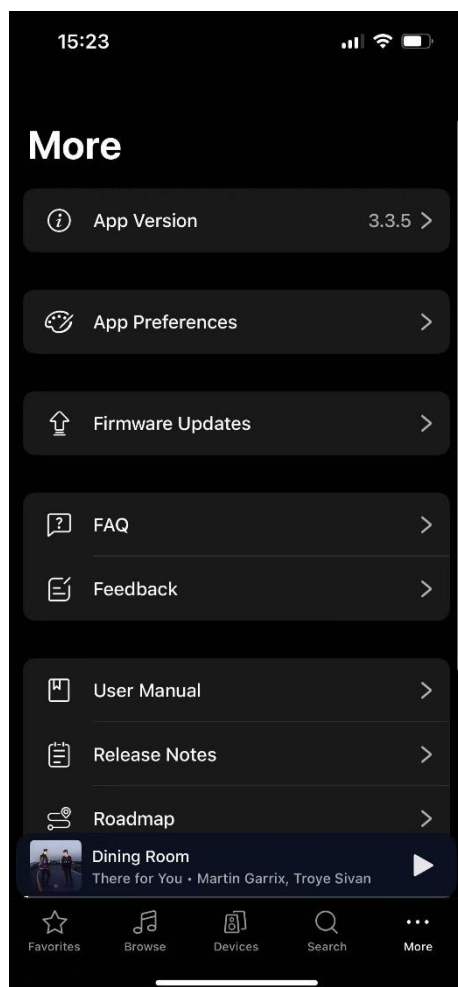


You can filter search results by one of the following categories:

- **Artists**
- **Tracks**
- **Albums**
- **Playlists**
- **Stations**
- **Podcasts**
- **Episodes**
- **Shows**

More

In the **More** tab, you can adjust the general settings of the WiiM Home app, access WiiM support, share feedback, and learn about the current and upcoming features.



The elements on the screen are explained below:

App Version

Displays the current version of the WiiM Home app that is installed on your device.

App Preferences

Allows you to set the app language, appearance, keep the screen on, and enable playback control on the lock screen.

For details about playback control on lock screen, see [Simplify Your Music Control on iOS](#) and [Simplify Your Music Control on Android](#).

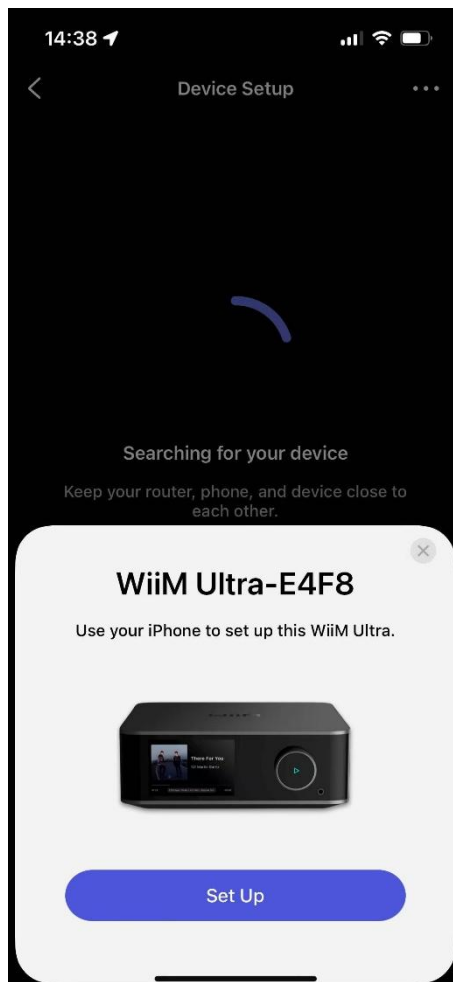
Firmware Updates	Checks for available firmware updates and allows you to upgrade all WiiM devices on your network at once.
FAQ	Allows you to submit a support ticket to WiiM Support if you encounter issues with any WiiM products. For more information, see Support and Feedback .
Feedback	Shares your thoughts or suggestions to help improve the WiiM products. For more information, see Support and Feedback .
User Manual	Views user manuals for your WiiM products, providing detailed instructions and specifications.
Release Notes	Checks the release notes to see the latest updates and feature additions for your WiiM products
Roadmap	Previews upcoming features or enhancements planned for WiiM products.
Shop	Direct links to Amazon shops where you can purchase WiiM products.
WiiM Forum	Link to the WiiM forum, where users can discuss topics, share tips, and get community support.
Rate Our App	Option to rate and review the WiiM Home app.

WiiM Device Setup

To start using your WiiM device, you need to complete the setup process. You can set up your device in the WiiM Home app via either Wi-Fi or Ethernet.

WiiM Device Initial Setup via Wi-Fi

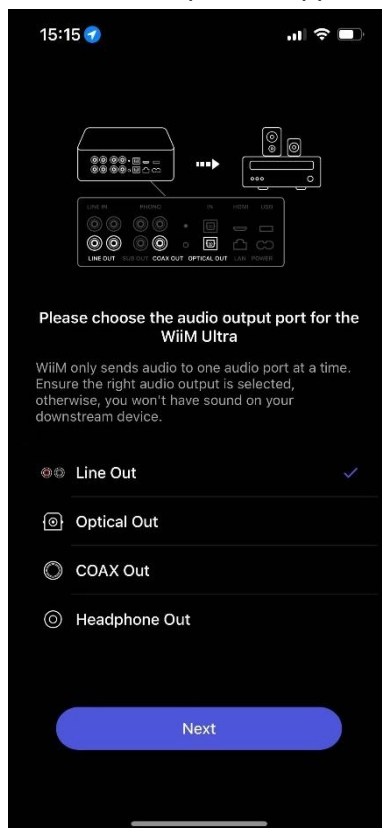
1. Power on your WiiM device.
2. Open the WiiM Home app on your smartphone or tablet.
3. When the **Set Up** pop-up appears in the app, tap it to start the setup.
***Note:** If the pop-up does not appear, go to the **Devices** tab and tap **Add Device** in the top right corner to trigger the setup process.*



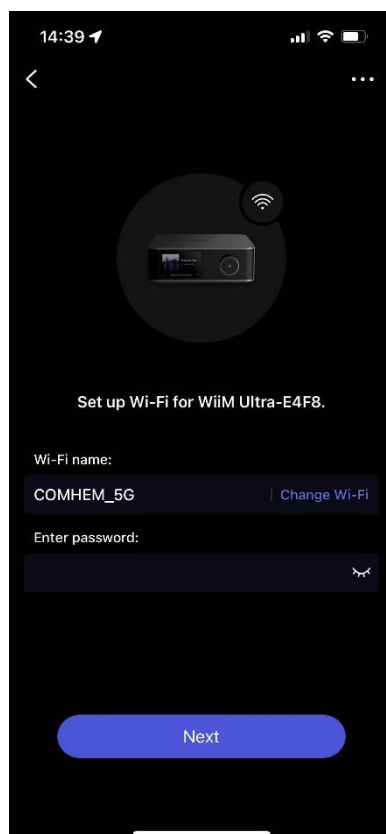
4. Follow the on-screen instructions to complete the setup:

- a) Select the audio output interface.

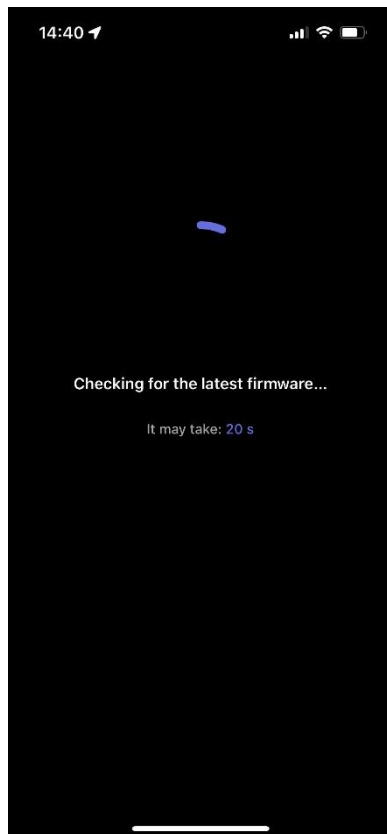
Note: This step is not applicable for WiiM Sound, Amp, Amp Pro, or Amp Ultra.



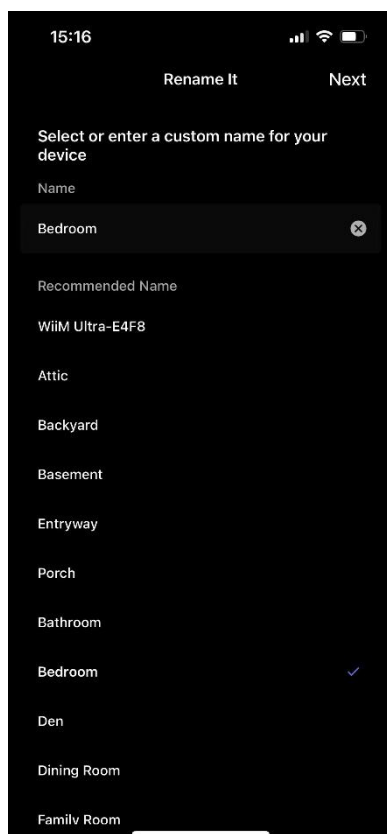
- b) Connect the WiiM device to the same Wi-Fi network as the WiiM Home app.



- c) Check and update the device firmware.



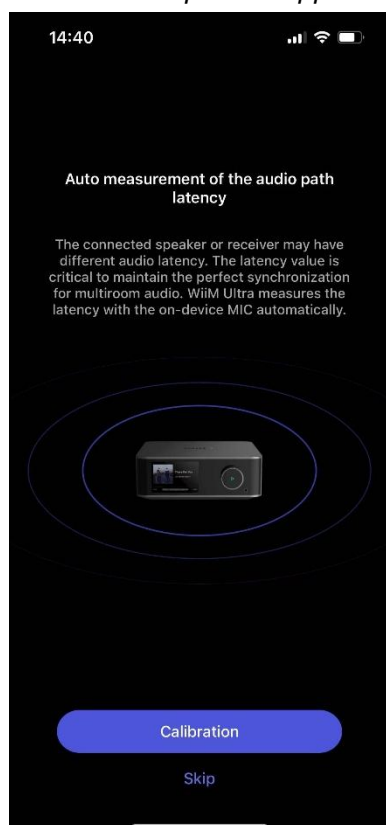
- d) Rename your device.



- e) Set up the WiiM Voice Remote or WiiM Voice Remote 2 with your WiiM device.
For details, see [WiiM Voice Remote Setup](#) or [WiiM Voice Remote 2 Setup](#).

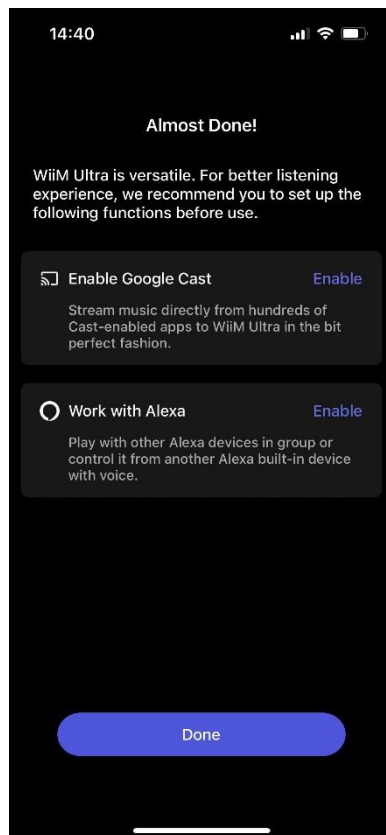


- f) Calibrate the audio path latency.
Note: This step is not applicable for WiiM Sound, Amp, Amp Pro, or Amp Ultra.



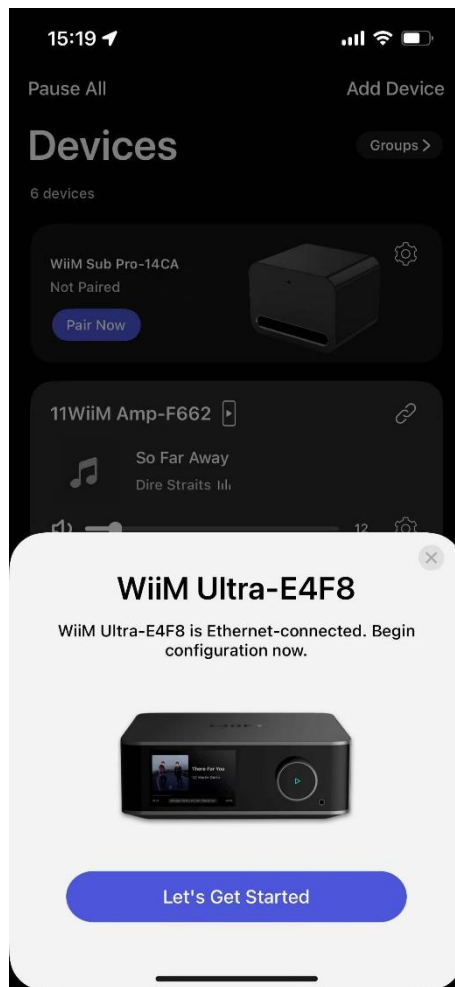
- g) Set up Google Cast and Amazon Alexa.

Note: *WiiM Mini does not support Google Cast.*



WiiM Device Initial Setup via Ethernet

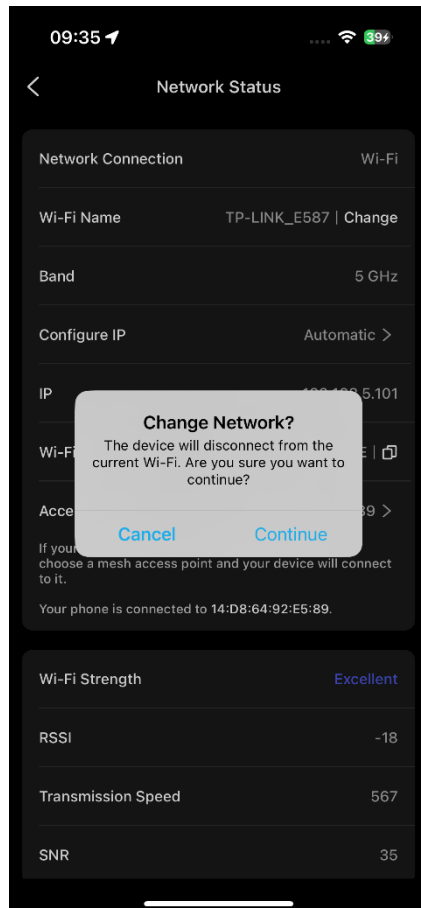
1. Connect an Ethernet cable to your WiiM device.
2. Power on your WiiM device.
3. Open the WiiM Home app on your smartphone or tablet.
4. When the **Let's Get Started** pop-up appears in the app, tap it to start the setup.



5. Follow the on-screen instructions to complete the setup.

Connecting WiiM Device to a Different Wi-Fi Network

If you need to connect your WiiM device to a different Wi-Fi network, go to **Network Status** in **Device Settings** to make a quick Wi-Fi network switch.



For detailed instructions, see [How to Switch Network after the Wi-Fi Setup](#).

Playing Music

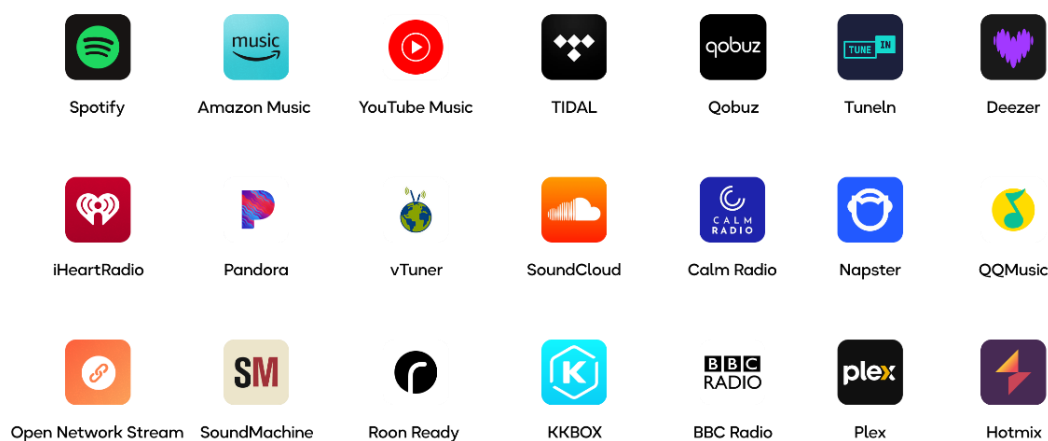
The WiiM Home app offers several ways to play music:

- [Play from music services](#)
- [Play from USB drive, a DLNA server, or an SMB shared folder.](#)

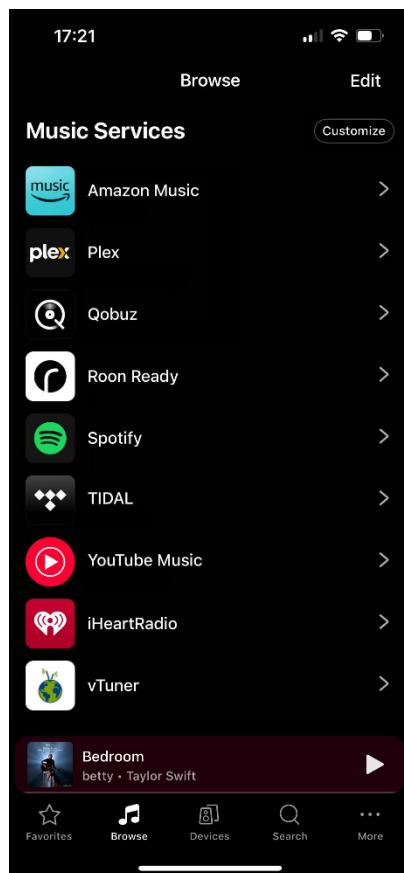
During playback, you can control your music from the [Now Playing](#) page.

Play from Music Services

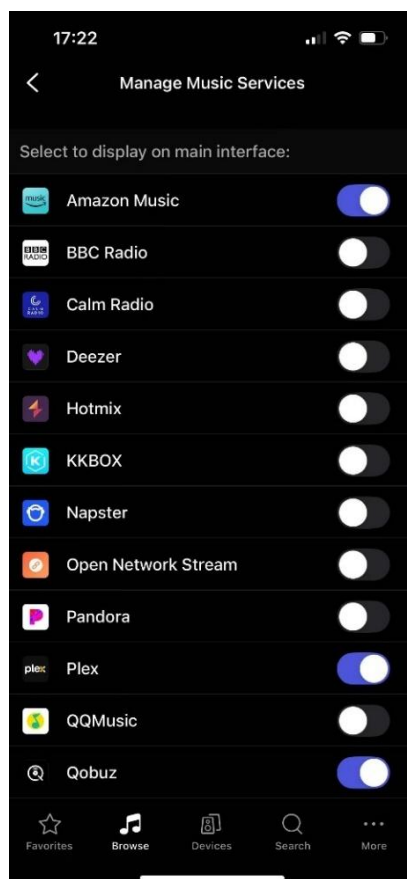
The WiiM Home app integrates popular music services such as **Spotify**, **YouTube Music**, **iHeartRadio**, **TIDAL**, **Amazon Music**, **Qobuz**, **Napster**, and more. This allows you to play your favorite music directly in the app without switching between different apps.



To play from a music service, simply open your favorite music service in the **Browse** tab and select music to play.



If your music service doesn't appear in the **Browse** tab, tap **Customize** to display it.



Play from USB, DLNA Server, and Shared Folder

The WiiM Home app allows you to play music stored on your **USB drive**, **DLNA server**, or **shared folder**:

- **USB Drive**

Connect a USB drive or external HDD to the USB port on your WiiM device. When you access the USB drive or HDD, the app will automatically scan and create a music library. This makes it easier to browse, search, and play your music on the USB. For detailed instructions, see [Building and Managing Your Advanced USB Media Library](#).

- **DLNA Server**

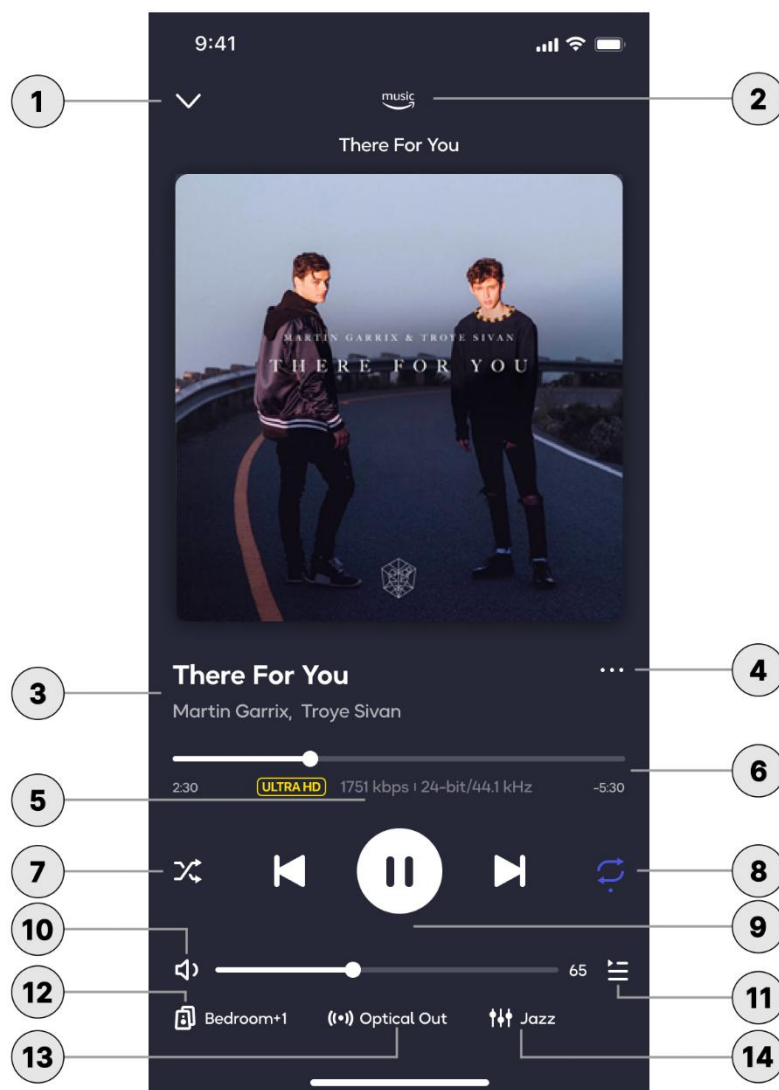
When you access a DLNA server, the app will automatically scan and create a music library. This makes it easier to browse, search, and play your music on the server. For instructions, see [Building and Managing a Media Library from Your Media Server](#).

- **SMB Shared Folder**

The app can access an SMB shared folder on your computer or NAS, allowing you to browse folders and play music files directly. For detailed instructions, see [Adding and Accessing SMB Shared Files in the WiiM Home App](#).

Now Playing

The **Now Playing** page provides all the essential controls and information you need while listening to music.



The numbered items are described below:

- | | |
|--|--|
| <div style="display: flex; align-items: center;"><div style="border: 1px solid black; border-radius: 50%; width: 30px; height: 30px; display: flex; align-items: center; justify-content: center; margin-right: 10px;">1</div><div>Minimize</div></div> | <p>Tap to reduce the Now Playing page into the Mini Player, which will reside at the bottom of the screen.</p> |
| <hr/> | |
| <div style="display: flex; align-items: center;"><div style="border: 1px solid black; border-radius: 50%; width: 30px; height: 30px; display: flex; align-items: center; justify-content: center; margin-right: 10px;">2</div><div>Music Source</div></div> | <p>Displays the source of the playback, such as Amazon Music, TIDAL, Spotify, or local music.</p> |

3	Music Information	Displays the current music information, including the song name, artist, and album.
		Provides additional options to manage the current music track, including: ● Add or remove from favorites. ● Add to a playlist. ● View the related artist and album.
4	More Options	● Save it as a preset. ● Set an alarm using the current music. For details, see How to Schedule Music Playback Using the Alarm Feature. ● Set a sleep timer for the current playback. ● Adjust EQ settings.
5	Music Quality	Displays detailed information about the music quality, including music quality and format (e.g. Ultra HD, FLAC, etc.), bit rate, bit depth, and sample rate.
6	Track Progress Bar	Shows the progress of the current playback, including the elapsed and remaining time. You can drag the bar to quickly fast-forward or rewind playback.
7	Shuffle	Enables or disables shuffle mode, which randomly plays songs from the playlist or album.
8	Repeat	Enables you to repeat playback of the entire playlist or album, or repeat a single track continuously.
9	Play Controls	● Play/Pause: Starts or pauses the current track.

- **Next:** Skips to the next track.
- **Previous:** Goes back to the previous track or restarts the current one.

10

Volume Control

Adjusts the volume level of the audio output.

If **Fixed Volume Output** is enabled, the volume will be locked, preventing any volume level adjustment.

For multi-room music playback, tap the **Volume Control** bar to adjust either the group volume level or the individual volume levels.

11

Playback Queue

Opens the playback queue. You can view the tracks, remove them, or change their order.

For details, see [How to Manage the Playback Queue](#).

12

Output Selector

Displays the current playback device or group.

Tap to add other devices or groups on the same network to join the current playback.

For more information, see [Output Selector](#).

13

Audio Output Interface

Shows the current audio output interface (e.g., **Optical Out**).

Tap to select another audio output interface supported by your WiiM device.

For more information, see [Audio Output Interface Selection](#).

14

EQ

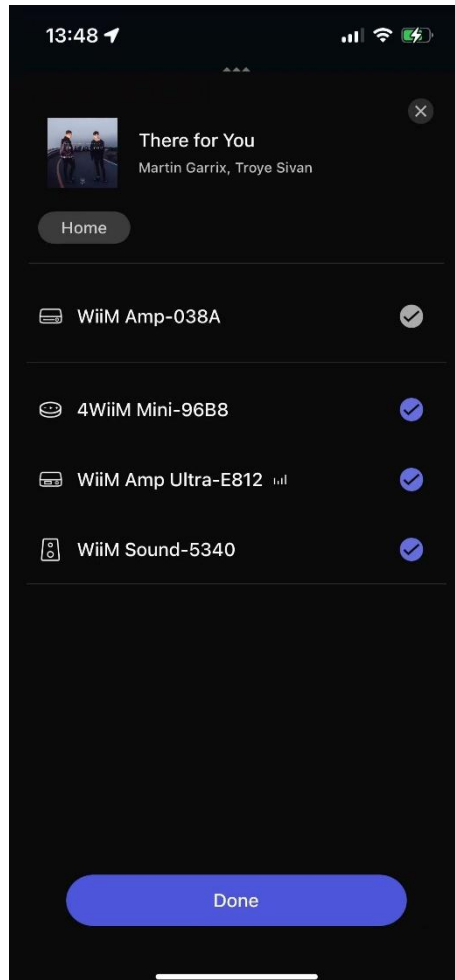
Allows you to quickly apply equalizer (EQ) settings to adjust the sound.

For more information, see [Equalizer \(EQ\)](#).

Output Selector

Use the **Output Selector** to choose any device or group for playback on your network.

1. At the bottom of the **Now Playing** page, tap the **Output Selector** icon .
2. Select any desired device or group from the list. See [WiiM Multi-Room Music](#) for more details.



3. Tap **Done** to complete the selection.

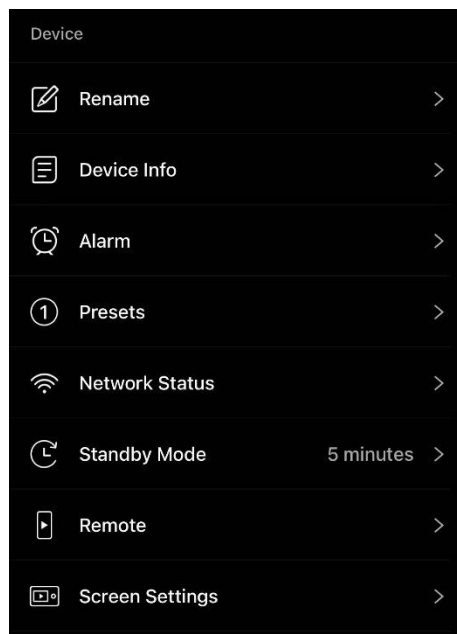
Device Settings

To view and change **Device Settings**:

1. Navigate to the **Devices** tab.
2. Tap the **Device Settings** icon  of your WiiM device.
3. Select any of the following settings to view or change:
 - [Device](#)
 - [Subwoofer](#)
 - [Sound](#)
 - [Voice and Streaming](#)
 - [Hardware](#)

Note: The available controls in the **Device Settings** menu may vary depending on the capabilities of your WiiM device.

Device



The options in **Device** are explained below:

Rename

Allows you to rename your WiiM device either by typing a name or selecting a recommended name from the list.

Includes the following device information:	
Device Info	● Name: Displays the name of your device. ● MAC: Displays your device's unique physical address (MAC address). ● UUID: Displays your device's Universally Unique Identifier (UUID). ● Audio Prompts Language: Shows and allows users to set the language for your device's audio prompts. ● Firmware Version: Displays the current firmware version of your device, and indicates whether a new version is available for update. ● Build Date: Shows the build date of the current firmware. ● Check for Updates: Checks for firmware updates to ensure your device is running the latest version. ● Reboot: Restarts your WiiM device. ● Restore Factory Settings: Restores your device to its factory settings, erasing all user configurations and custom settings.
	Allows you to set an alarm.
	Alarm
	For detailed instructions, see How to Schedule Music Playback Using the Alarm Feature .
	Views and customizes your presets.
	Presets
	For more information, see Presets .
	Views the network status and manages network settings.
	Network Status
	For more information, see Network Status .
	Sets a time period after which your WiiM device will automatically enter the standby mode.
	Standby Mode
	Allows you to pair the WiiM Voice Remote with your WiiM device.
	Remote
	For detailed instructions, see How to Set Up Your WiiM Voice

[Remote](#) and [How to Set Up Your WiiM Voice Remote 2](#).

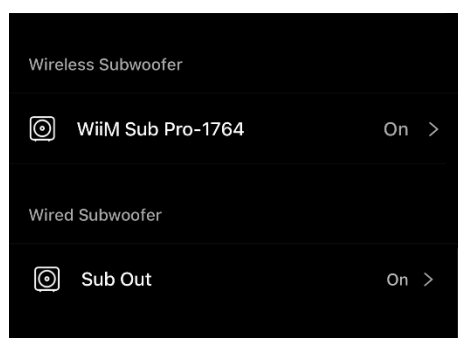
Allows you to adjust the settings of the built-in screen on your WiiM device:

Screen Settings

(Only for WiiM devices with a built-in screen)

- **Screen Display:** Enables or disables the screen display.
- **Adaptive Brightness:** Adjusts the screen brightness automatically.
- **Screen Brightness:** Manually adjusts the brightness level of the screen.
- **Standby Screen Wallpaper:** Allows you to choose or customize a clock or a series of wallpapers to display on your WiiM Ultra's screen in Standby mode.
- **Turn Off Screen in Standby Mode:** When enabled, the screen will turn off automatically when your device enters standby mode.
- **Playback Screen:** Allows you to select the default playback screen style, such as **Large Cover**, **Classic**, **VU Meter**, or **Minimalism**. For details, see [How to Customize a VU Meter Face for WiiM Ultra](#).
- **24-Hour Clock:** Switches the time display between a 24-hour format or a 12-hour format. When enabled, it shows the time in a 24-hour format.

Subwoofer

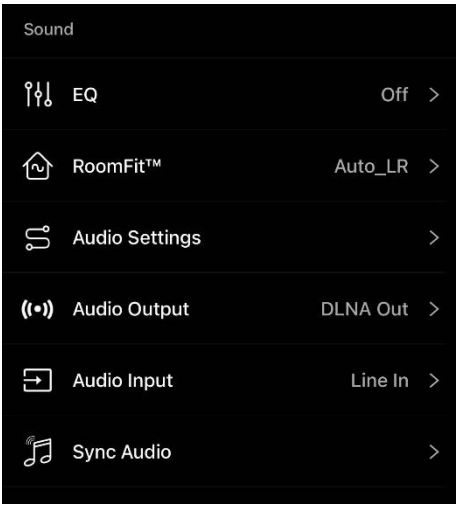


The **Subwoofer** option lets you adjust settings such as **Level**, **Crossover Frequency**, and **Phase** when a subwoofer is connected to your WiiM device.

Depending on your WiiM device model and setup, two subwoofer options may be available:

- **Wireless Subwoofer:** Available when your WiiM device is paired with the WiiM Sub Pro via Wi-Fi. For details, see [How to Set Up Your WiiM Sub Pro](#).
- **Wired Subwoofer:** Available only for WiiM devices with a **Sub Out** port. For details, see [Tuning Subwoofer Settings on WiiM Devices](#) and [Subwoofer Advanced Options](#).

Sound



The options in **Sound Settings** are explained below:

EQ	Allows you to adjust the Equalizer (EQ) settings for each input source supported by your WiiM device individually. For more information, see Equalizer (EQ).
RoomFit™	Allows you to perform RoomFit™ Room Correction to optimize audio by adapting to your room's acoustics, reducing issues like echoes and reflections. For more information, see RoomFit™.
Audio Settings	Includes the following audio settings: ● Fixed Volume Output: When enabled, the output volume of your WiiM device is fixed at 100, meaning you can only control the volume through external audio systems (e.g., speaker, amplifier, TV). ● Line Out Level: Allows you to adjust the line out signal

level. The default setting is 2 Vrms.

- **Volume Limit:** Sets a maximum limit for the output volume.
- **Optical Output Resolution:** Adjusts the audio output resolution for the SPDIF (optical) output.
- **Coax Output Resolution:** Adjusts the audio output resolution for the coaxial output.
- **Audio Channel:** Selects an audio channel configuration: Mono, Stereo, Left Channel, or Right Channel.
- **Volume Balance:** Adjusts the balance between the left (L) and right (R) audio channels. You can slide the balance left or right as needed.
- **Fade-In & Fade-Out Effects:** When enabled, this feature smooths track transitions by eliminating clicks and pops that may occur between tracks. The default setting is **enabled**.

Audio Output

Selects an output interface supported by your WiiM device, such as, Line Out, Optical Out, COAX Out, Headphone Out, Bluetooth Out. For more information, see [Audio Output Interface Selection](#).

Depending on your device model and the selected output interface, additional settings may be available. For example, you can configure the DAC filter type for Line Out on WiiM Ultra.

Audio Input

Selects an audio input source supported by your WiiM device, such as, Wi-Fi, Bluetooth, TV, Line In, Optical In, and Phono In. For more information, see [Audio Input Interface Selection](#).

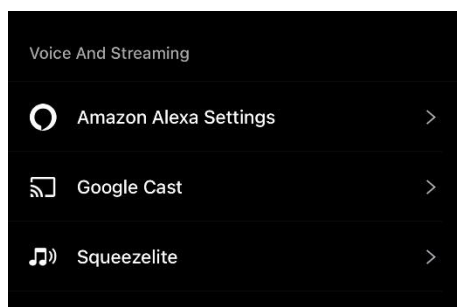
Depending on your device model and the selected input interface, you can also configure other settings, such as, Pre-Gain, Group Audio Delay, Auto-sensing, Per-Source Volume Control, etc.

Sync Audio

Automatically or manually sync your speakers for multi-room music.

For detailed instructions, see [Adjust Audio Delay in Multi-Room Mode](#).

Voice and Streaming



The options in **Voice and Streaming** are explained below:

Amazon Alexa Settings	Allows you to set the language for Amazon Alexa. For more information about Alexa, see How to Use Alexa with Your WiiM Device .
Google Cast	Allows you to enable Google Cast audio on your WiiM device.
SqueezeLite	Allows you to enable SqueezeLite on your WiiM device and make related settings. For detailed instructions, see How to Stream Music from LMS to Your WiiM Device with SqueezeLite .

Hardware

The options in **Hardware Settings** are explained below:

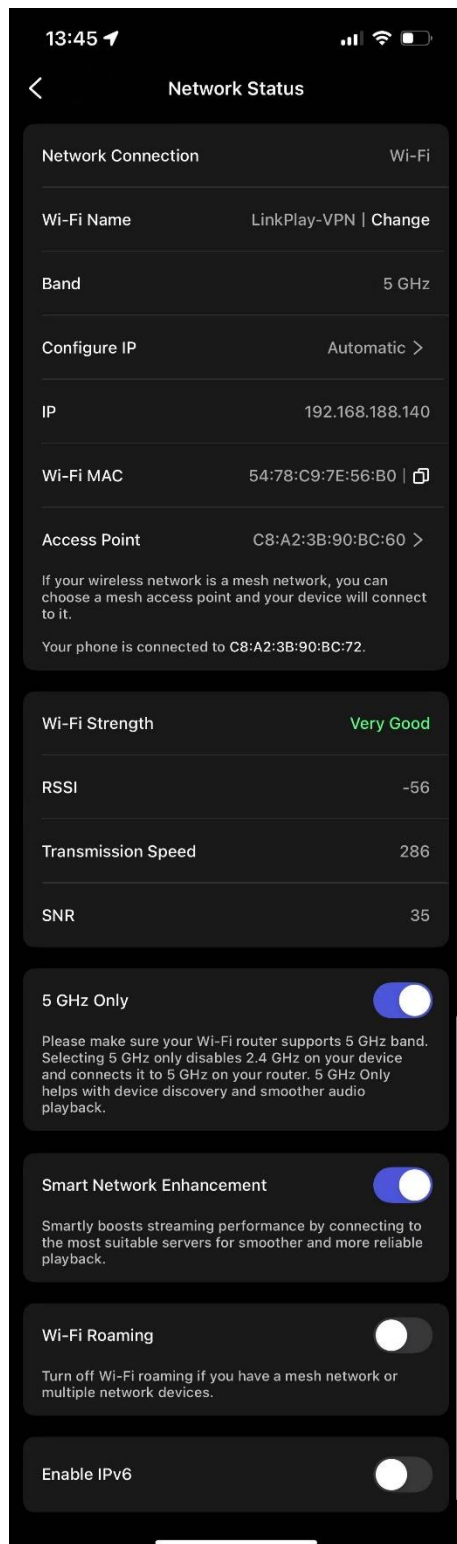
Note: Certain options may be unavailable depending on your WiiM device model.

Status Light	Enables or disables the status light on your WiiM device. When enabled, the light indicates the current status of your device (such as power, connection, or activity).
Knob Volume Step	Adjusts how much the volume changes when you rotate the volume knob.

Touch Controls	Enables or disables the touch buttons on your WiiM device.
Override Volume Buttons	Overrides Volume +/- buttons with Next/Prev buttons to control playback.
Volume Indicator	Enables or disables the volume indicator on your WiiM device.
Prompt Sound	Enables or disables prompt sound on your WiiM device.
Reboot	Restarts your WiiM device.

Network Status

The **Network Status** allows you to view the current network conditions and manage network settings. A stable network connection ensures smooth playback and optimal device performance.



Each element in **Network Status** is explained below:

Network Connection	Displays the current type of network connection your WiiM device is using, Wi-Fi or Ethernet .
Wi-Fi Name	Displays the name (SSID) of the Wi-Fi network your device is connected to. Tap Change next to the Wi-Fi name to connect your WiiM device to another Wi-Fi network. For more information, see Connecting WiiM Device to a Different Wi-Fi Network .
Band	Displays the frequency band being used by your device for Wi-Fi connection.
Configure IP	Shows and allows you to modify the IP configuration mode: ● Automatic: Your device automatically obtains an IP address. ● Manual: Manually configure an IP address.
IP	Displays the IP address of your WiiM device.
Wi-Fi MAC	Displays the MAC address of your device.
Access Point	Displays the MAC address of the access point your device is connected to. This is particularly useful in mesh network setups.
Wi-Fi Strength	Indicates the strength of the Wi-Fi signal with the following possible values: Excellent, Very Good, Okay, and Weak.
RSSI	Displays the Received Signal Strength Indicator (RSSI), which measures the power of the Wi-Fi signal.
Transmission Speed	Shows the rate at which data is sent, measured in Mbps.

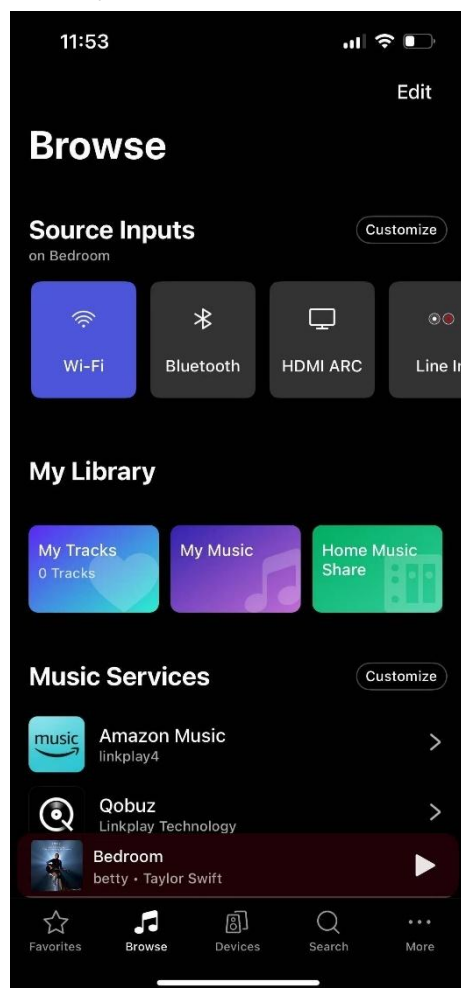
SNR	Stands for Signal-to-Noise Ratio (SNR), which measures the quality of the Wi-Fi connection. The higher the SNR, the better the connection quality.
5 GHz Only	Forces your device to connect only to the 5 GHz band, which may help improve audio playback stability and device discovery.
Smart Network Enhancement	Allows your device to connect to the most suitable servers for smoother and more reliable streaming.
Wi-Fi Roaming	Enables or disables Wi-Fi roaming.
Enable IPv6	Enables your device to use an IPv6 address.

Audio Input Interface Selection

You can select a desired audio input interface supported by your device using either of the following options:

Option 1: Select Audio Input Interface in the Browse Tab

1. Navigate to the **Browse** tab.
2. Select your desired audio source input.

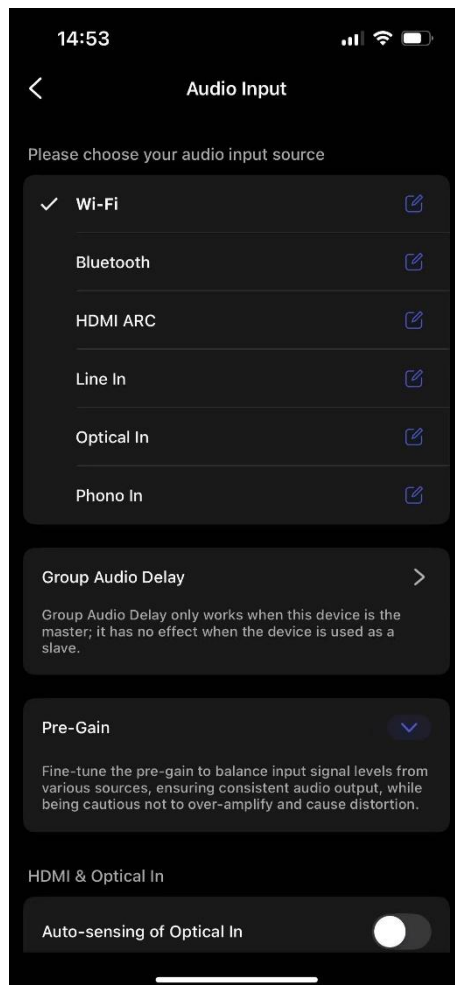


3. Optionally, tap **Customize** to hide unused input sources and adjust settings for your preferred input source. For details, see [Manage Input Sources in the WiiM Home App](#).

Option 2: Select Audio Input Interface from Device Settings

1. Navigate to the **Devices** tab.
2. Tap the **Device Settings** icon  of your WiiM device.

3. Under the **Sound** section, select **Audio Input**.
4. Select your desired audio input interface from the list.



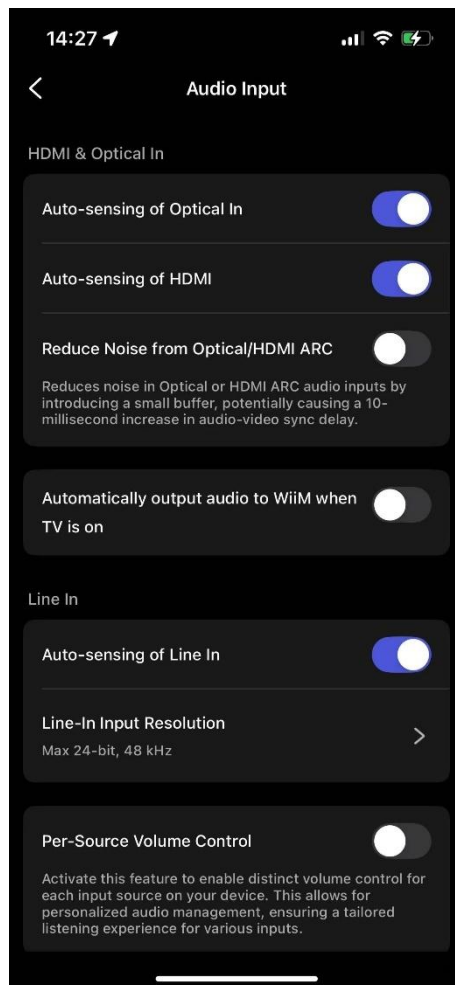
Option 3: Enable Auto-Sensing

The **Auto-sensing** function allows your WiiM device to automatically switch to the active audio input, offering a seamless and convenient listening experience.

Note: *Auto-sensing works only when your WiiM device isn't playing audio from the current input source. For example, if your WiiM device is playing music over **Wi-Fi** and you start audio on **Line In** or **Optical In**, it won't automatically switch to that input.*

*Follow these steps to enable **Auto-sensing**:*

1. Navigate to the **Devices** tab.
2. Tap the **Device Settings** icon  of your WiiM device.
3. Under the **Sound** section, select **Audio Input**.
4. Enables **Auto-sensing** for the input interfaces supported by your WiiM device.

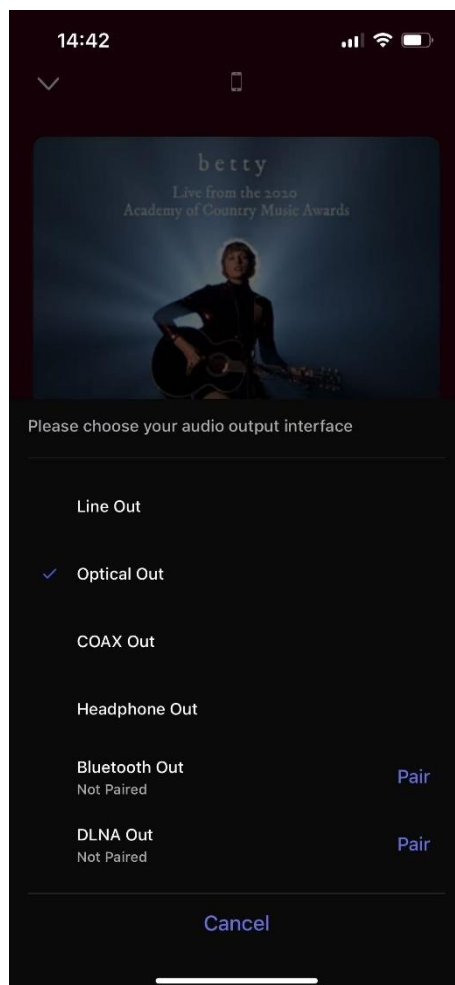


Audio Output Interface Selection

You can select a desired audio output interface supported by your device using either of the following options:

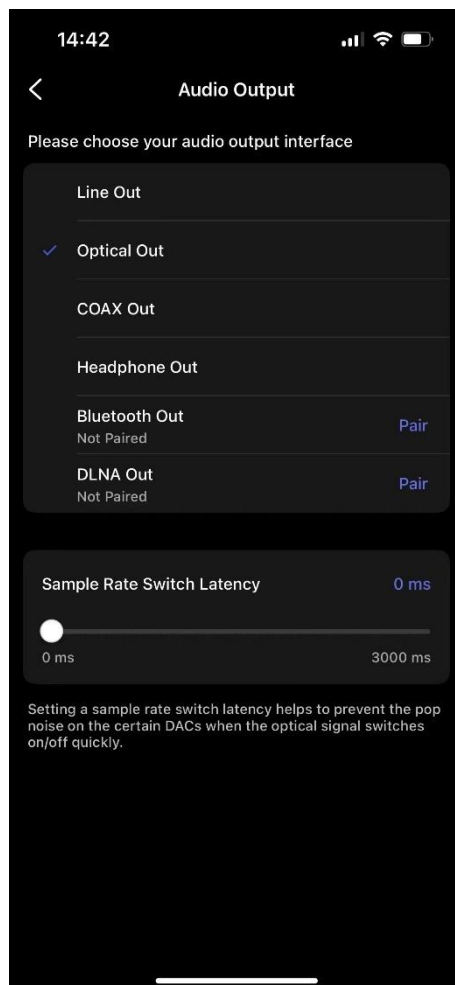
Option 1: Select Audio Output Interface from Now Playing

1. Tap the **Audio Output Interface** icon  at the bottom of the **Now Playing** page.
2. Select your desired audio output interface from the list.



Option 2: Select Audio Output Interface from Device Settings

1. Navigate to the **Devices** tab.
2. Tap the **Device Settings** icon  of your WiiM device.
3. Under the **Sound** section, select **Audio Output**.
4. Select your desired audio output interface from the list.



Advanced Features

The WiiM Home app offers a few advanced features to enhance your listening experiences.

RoomFit™

The **RoomFit™** feature is designed to enhance audio quality by adapting to your room's unique acoustic properties. This feature helps reduce unwanted audio issues like echoes, reflections, and standing waves, delivering a clearer, more immersive sound experience tailored to your listening environment.

The **RoomFit™** feature consists of the following two parts:

- **Calibration Process:** This process includes a series of calibration steps to analyze the room's acoustics and then applies initial audio adjustments.
- **Settings Adjustments:** After calibration, fine-tune audio by adjusting parameters like target curve, frequency range, gain, and Q value.

For detailed instructions, see [A Comprehensive Guide to RoomFit™ Room Correction](#).

Equalizer (EQ)

The WiiM Home app offers the **Per-Source EQ** feature to enhance your audio experience. You can choose from 24 preset EQ settings, use a 10-band **Graphic EQ (GEQ)** for easy adjustments, or dive deeper with a 10-band **Parametric EQ (PEQ)** for precise customization.

- **GEQ** provides fixed frequency bands that are easy to adjust, making it ideal for general sound shaping.
- **PEQ** allows for advanced tuning by selecting specific frequencies and adjusting the Q value to broaden or narrow the affected range.

With the **Per-Source EQ** feature, you can create a personalized sound experience, tailored to each input source.

For detailed instructions, see [How to Use Per-Source EQ: A Comprehensive Guide](#).

Voice Control

You can set up the following voice control services in the WiiM Home app to control your WiiM device:

- **Amazon Alexa**

For detailed instructions, refer to [How to Use Amazon Alexa with Your WiiM Device](#).

- **Google Assistant**

For detailed instructions, refer to [How to Control WiiM Device via Google Assistant](#).

WiiM Multi-Room Music

In the WiiM Home app, you can group multiple WiiM devices to create multi-room playback, delivering a seamless and immersive listening experience throughout your home.

With WiiM multi-room music, you can:

- Play the same music in every room for whole-home background listening.
- Create a stereo pair with two devices for a wider soundstage.
- Build a Dolby 5.1 surround setup for immersive TV and movie sound.
- Stream from any source supported by your WiiM device (e.g., **Wi-Fi**, **Bluetooth**, **Line In**, **Optical In**, **HDMI ARC**) to all devices in the group.

For detailed instructions, see [How to Use WiiM Multi-Room Music to Enhance Your Listening Experience](#).

Presets

The WiiM Home app offers the **Presets** feature, allowing you to save your favorite music (e.g., tracks, albums, playlists, and radio stations), input sources, and even playback configurations for quick and easy access. The **Presets** feature supports saving music from streaming services, USB disks and media servers as presets. For details, see [How to Use the Preset Feature on Your WiiM Device](#).

In addition, you can also customize individual settings for each preset, providing a more personalized configuration for the music playback. For details, see [How to Use Smart Preset in the WiiM Home App](#).

Replay Gain

The WiiM Home app offers the **Replay Gain** feature, which automatically adjusts playback volume across your music tracks. This feature ensures a consistent listening level and eliminates the need to manually change the volume when switching between songs or albums.

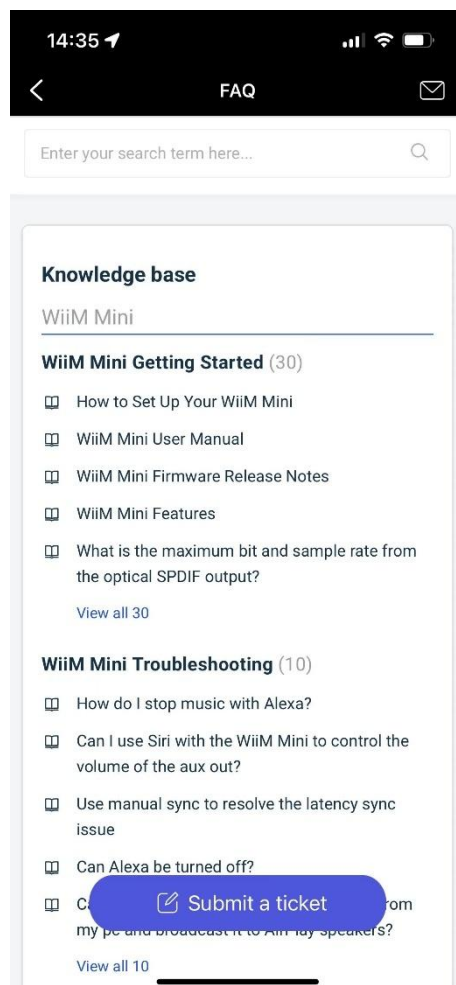
For detailed instructions, see [How to Use Replay Gain via the WiiM Home App](#).

Support and Feedback

In the **More** tab, you can quickly access support for any issues related to WiiM products and share your feedback with us.

Get Support

1. In the **More** tab, tap **FAQ** to view all the FAQ articles.
2. Search for the solution related to the issue you are experiencing.

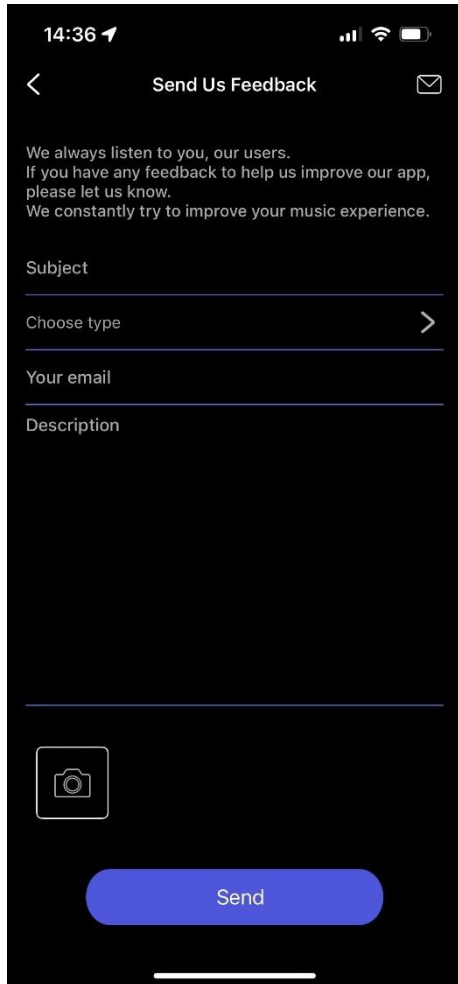


3. If you don't find a solution, tap **Submit a ticket** at the bottom of the screen to report the issue to WiiM Support.

You will receive email response from WiiM Support in the next 24 hours.

Share Feedback

1. In the **More** tab, tap **Feedback**.
2. Enter your feedback and send it to us.

A screenshot of a mobile app interface for sending feedback. The screen has a dark background. At the top, the status bar shows the time 14:36, signal strength, Wi-Fi, and battery icons. Below the status bar is a header with a back arrow, the text 'Send Us Feedback', and an envelope icon. The main content area contains a message: 'We always listen to you, our users. If you have any feedback to help us improve our app, please let us know. We constantly try to improve your music experience.' Below this message are four input fields: 'Subject', 'Choose type' (with a right arrow), 'Your email', and 'Description'. At the bottom left is a camera icon in a square box. At the bottom center is a large blue rounded button labeled 'Send'.

You will receive email response from WiiM Support in the next 24 hours.